

# **Appendix B**

## **Focus Group Materials**



Community Health Needs Assessment Focus Group

#	Name	Email Address	Organization
1	Chelsea H.	reservations@wingateangela.com	Wingate
2	Amanda Fritz	amanda@northernlakesnursing.com	Northern Lakes
3	Ruthy Hill	ruthyhill@northernlakesnursing.com	Northern Lakes
4	Jodi Russell	rpurgett@purdue116@crossroadsuniv.org	Crossroads Un. - Steadway
5	Julia Hewitt	juliac@angela-chamber.org	Angela Area Chamber of Commerce
6	Becley Halprin	officeadmin@angela-chamber.org	Angela Area Chamber of Commerce
7	Levin McLaughly	lmcLaughly@republicservices.com	Republic Services
8	Mike Maruszczyk	mmaruszczyk@kpcmedia.com	KPC
9	Lisa Biers	lbiers@stebbenfoundation.org	Stebben Com. Fdn.
10	Russ Kinaley	RTKinaley@MSDSC.US	ALBERTA HIGH
11	Biffonay Smith	director@heireinangela.com	Trine Early Learning
12	Dawn Martin	DMARTIN@ANGELAN.ORG	COA
13	Sarah Heeger	sheeger@cameronhealth.com	Cameron
14	Sammy Lee	zyunhyule@galder.com	Angela
15	Shawn Kelue	skelue@msdsc.us	MSD of Steuben County
16	Manousi Tarea	a.tareas@deloitte.com	Deloitte Touche
17	Jayden Nelson	jayden.nelson@yourstatebank.com	State Bank
18	Sarah Landis	Sarah.Landis@yourstatebank.com	State Bank
19	Debra Merri McKinney		Cameron
20	Marsha Hester	mhafraser@cameron-services.org	Cameron Services of Northeast TN
21	Brittina Russell	brittina@fallpotential-inc.org	Fall Potential Promise Land
22	Melody Rogeski	Melody@fallpotential-inc.org	Fall Potential Promise Land
23			
24			
25			



Community Health Needs Assessment Focus Group

#	Name	Email Address	Organization
1	Deborah McHenry	mchenry462038@gmail.com	Cameron Foundation
2	Jeanne Keeline	jeannekeelina8811@icloud.com	Wingate by Wyndham
3	Melanna Lohameier	plmurse@wstuden.in.us	Stuven & Health Dept
4	Benny Clark	Bclark@MSDsc.us	Angola High School
5	Jennifer Bouckard	Jbouckard@hypnoinmedicine.com	Hypnoin Fructus Medicine
6	Julie Diermer	jdiermer@grossroadswv.org	Crossroads United Way
7	Jaune <del>Ward</del>	jaunew98@gmail.com	Trine
8	TAMOR LEMM	taylor@thbrkav.com	GROLAN
9	JEFF BERRY	jberry@Mingfu.org	MINWEST AMERICA FCU
10	Tim Diermer	tdiermer@ggFSB.com	Farmers State Bank
11	Jodi Squires	jodi@clearinsightpro.com	Clear Insight
12	Julie Keller	jkeller@clinic-strategies.com	Julie Keller
13	Jennifer Hagerthy	jhagerthy@camaronhealth.com	Cameron
14	Janes Teu	teuj@trine.edu	Trine University
15	Christina Blaske	Christina_blaske@bavenhealth.org	Baven Health
16	Colm Meadocroft	colin.meadocroft@gmail.com	Trine University
17	Nikki Shales	pastor-nikki@angela.ucc.org	First Congregational UCC
18	Kevin Boninger	Kevin.Boninger@nm.com	SFC
19	Cash Cery	cash@ogatecamp.com	KE/MAX Berths
20	TAMMY ZARATE	TAMMY.ZARATE@KEYBANK.COM	Key Bank
21	Bill Milnes	milnesw@trine.edu	Trine University
22	Jennifer Shults	whitney@fullpotential-inc.org	Full Potential
23	Jennifer Shults	jenj@fullpotential-inc.org	Full Potential
24	Jennifer Shults	kim@fullpotential-inc.org	Full Potential
25			



Community Health Needs Assessment Focus Group

#	Name	Email Address	Organization
1	Alicia Walsh	awalsh@co.steuben.in.us	SCHD
2	Darrelle Hammeyer	teracerndage@hi-mgmt.com	Hausman
3	DeAnn Barber	lboots@co.steuben.in.co	Steubenville
4	Jela Kempf	pkempf@cameronhealth.com	Cameron Health
5	BREAGAN MESHANE	bridget.meshane@northlakesnursing.com	NORTH LAKES
6	Andrew Wiegner	awiegner@msdsc.us	XSD
7	BreAnn Meier	bmeier@msdsc.us	MSD
8	Ken Kulla	kkulla@clivie-strategies.com	CSA/Healthman
9	Bridgett Stark	bridgett@northernlakesnursing.com	Northern Lakes
10	Michael Meeks	mmeeks@co.steuben.in.us	Steubenville Sheriffs Office
11	Mylan Essman	sessman@angolain.org	City of Angola
12	Kristy Watkins	Kristyn.Watkins@chs.k12.in.us	Hamilton Community Schools
13	Jon Crabill	joncrabill@cameronhealth.com	Cameron
14	Charley Bloder	claboder-0-bloder@kapsnk.com	Kaysville
15	Jessica Bird	jessica@fullpotential-inc.org	Full Potential / Promiseland
16	Jane Korman	jane@ebcagency.com	ebc Agency
17	Elizabeth Church	elizabeth@fullpotential-inc.org	Full Potential INC
18	Steve Juslys	1300 S. Harris Street FW, IN 46962	Senator Jim Banks
19	Brook Grisor		
20			
21			
22			
23			
24			
25			

first_name	last_name	title	organization	email
Julia	Hewitt	Executive Director	Angola Area Chamber of Commerce	officeadmin@angolachamber.org
Becky	Halprin	Office Administrator	Angola Area Chamber of Commerce	officeadmin@angolachamber.org
		Work based Learning		
Russ	Tingley	Coordinator	Angola High School	rtingley@msdsc.us
Benny	Clark III	Graduation Pathways Director	Angola High School	bclark@msdsc.us
		Director of Community		
Christina	Blaskie	Engagement	Bowen Health	christina.blaskie@bowenhealth.org
Taylor	Kerner	GM	Brokaw Movie House	taylor@thebrokaw.com
		Vice President for Mission		
Marsha	Haffner	Fulfillment	Cancer Services of Northeast Indiana	mhaffner@cancer-services.org
Dave	Martin	Mayor	City of Angola	dmartin@angolain.org
Sue	Essman	Human Resources Director	City of Angola	sessman@angolain.org
Todd	Squires		Clear Insight	tsquires260@gmail.com
Ken	Keller	Owner/CEO	Clinic Strategies	kkeller@clinic-strategies.com
		Senior Director of Community		
Julie	Poertner	Impact	Crossroads United Way	Poertnerj@crossroadsuw.org
Bill	Purcell	Cross Roads United Way	Crossroads United Way	<a href="mailto:purcellb@crossroadsuw.org">purcellb@crossroadsuw.org</a>
Tim	Newby	Business Development Director	Farmers State Bank	tnewby@gofsb.com
Nicole	Shaw	Pastor	First Congregational UCC	pastornikki@angolaucc.org
Jessica	Bird		Full Pontential	<a href="mailto:jessica@fullpotential-inc.org">jessica@fullpotential-inc.org</a>
Elizabeth	Church		Full Pontential	<a href="mailto:Elizabeth@FullPotential-inc.org">Elizabeth@FullPotential-inc.org</a>
Cynthia	Church		Full Potential	<a href="mailto:office@fullpotential-inc.org">office@fullpotential-inc.org</a>
Melody	Wegesin		Full Potential	<a href="mailto:melody@fullpotential-inc.org">melody@fullpotential-inc.org</a>
Shultz	Whitney		Full Potential	<a href="mailto:whitney@fullpotential-inc.org">whitney@fullpotential-inc.org</a>
Julio			Full Potential	<a href="mailto:julio@fullpotential-inc.org">julio@fullpotential-inc.org</a>
Kim	Lands		Full Potential	<a href="mailto:kim@fullpotential-inc.org">kim@fullpotential-inc.org</a>
		Advanced Practice Nurse, Functional Medicine Certified,		
Jennifer	Bouchard	Functional Oncology Provider	Hyperion Functional Medicine LLC	jbouchard@hyperionmedicine.com

Jana	Karrmann	Principal	Karrmann Insurance	jana@ebcagency.com
Tammy	Zarate	Branch Manager	KeyBank	tammy_zarate@keybank.com
Charles	Blades	Business Banker	KeyBank	Charles_O_Blades@keybank.com
Mike	Marturello	KPC News	KPC Media Group	mmarturello@kpcmedia.com
Jeff	Gerke	Branch Manager	Midwest America FCU	jgerke@mwafcu.org
Schauna	Relue	Assistant Superintendent	MSD of Steuben County	Srelue@msdsc.us
Bre Ann	Meier	Secretary/Health Clinic	MSD of Steuben County-Angola Middle School	Bmeier@msdsc.us
Andrew	Wagner	Chief Operations Officer	MSD Steuben County Schools	awagner@msdsc.us
Bridget	Stark	Assistant Administrator	Northern Lakes Nursing	Bridget@northernlakesnursing.com
Bridget	McShane	Marketing	Northern Lakes Nursing & Rehabilitation Northern Lakes Nursing & Rehabilitation Center	bridget.mcshane@northernlakesnursing.com
Dee Anna	Smallman	Administrator	Center	deesmallman@northernlakesnursing.com
Elisha	Day	Activity Director	Northern Lakes Nursing Home	elisha@northernlakesnursing.com
Amanda	Fritz		Northern Lakes Nursing Home	<a href="mailto:amanda@nothernlakesnursing.com">amanda@nothernlakesnursing.com</a>
Kathy	Hall		Northern Lakes Nursing Home	<a href="mailto:kathyhall@northernlakesnursing.com">kathyhall@northernlakesnursing.com</a>
Gabe	Cerny	Realtor	RE/MAX Results	realtor@gabecerny.com
Kevin	McConaughy		Republic Services	kmcconaughy@republicservices.com
Deborah	McHenry		Retired	mchenryd46703@gmail.com
Damaris	Torres		Retired	vtorresr@aol.com
Lynn	Syler	Vocal Music	Retired MSD Educator	lynn.syler@yahoo.com
Steve	Justice		Senator Jim Banks Office Regional Director	julia@angolachamber.org
Sarah	Landis	Banking Center Sales Manager	State Bank	sarah.landis@yourstatebank.com
Brooklyn	Grisier	Treasury Management	State Bank	brooklyn.grisier@yourstatebank.com
Jayden	Nelson		State Bank & Trust Company	jayden.nelson@yourstatebank.com
LeAnn	Boots	Treasurer	Steuben County	lboots@co.steuben.in.us
Lisa	Biers	VP of Programs	Steuben County Community Foundation	lbiers@steubenfoundation.org
Alicia	Walsh	Administrator	Steuben County Health Department	avane@co.steuben.in.us

Mickinna	Lothamer	Director of Public Health		
Michael	Meeks	Nursing	Steuben County Health Department	phnurse@co.steuben.in.us
		Chief Deputy Sheriff	Steuben County Sheriff's Office	mmeeks@co.steuben.in.us
Kevin	Bontrager	Partner / Private Wealth Advisor	Summit Financial Group	kevin.bontrager@nm.com
Danette	Kammeyer	Property Manager	Terrace Ridge Apartments	terraceridge@hi-mgmt.com
Brittaney	Smith	Director	The Vine Early Learning	director@thevineinangola.com
Laurie	Whitehead	Board Member	The Vine Early Learning	lawmom98@gmail.com
Bill	Milnes	Career Coach	Trine University	milnesw@trine.edu
James	Tew	Assistant Vice President for Content and Communications Senior Producer & Creative	Trine University	tewj@trine.edu
Colin	Meadowcroft	Specialist	Trine University	colin.meadowcroft@gmail.com
Joanna	Medine		Wingate	joannamedina8814@icloud.com
Tammy Jo	Mickle	General Manager	Wingate	generalmanager@wingateangola.com
Chelsea	Kemp	Front Desk Manager	Wingate	reservations@wingateangola.com
Kristyn	Watkins	Principal	Hamilton Community Schools	<a href="mailto:kristyn.watkinsAhes.k12.in.us">kristyn.watkinsAhes.k12.in.us</a>

<b>first_name</b>	<b>last_name</b>	<b>organization</b>	<b>email</b>
Shauna	Woodard	Northeastern Center	<a href="mailto:shauna.woodard@nec.org">shauna.woodard@nec.org</a>
Kristen	Schultz	St. Martin Healthcare	<a href="mailto:kschultis@smhcin.org">kschultis@smhcin.org</a>
Stephanie	Gehring	NE IN FIMR	<a href="mailto:stephanie.gehring@parkview.com">stephanie.gehring@parkview.com</a>
Kristen	Randal	Heart to Heart Hospice	<a href="mailto:krandol@htohn.com">krandol@htohn.com</a>
Khin	Nyein	Brightpoint	<a href="mailto:Khinnyein@mybrightpoint.org">Khinnyein@mybrightpoint.org</a>
Kylar	Pearson	City of Angola	<a href="mailto:kpearson@angolain.org">kpearson@angolain.org</a>
Mary	Sutter	Turning Point	<a href="mailto:executiveassistant@turningpointsteuben.org">executiveassistant@turningpointsteuben.org</a>
Hewitt	Julia	Angola Chamber of Commerce	<a href="mailto:Julia@angolachamber.org">Julia@angolachamber.org</a>
Sarah	Adams	Pleasant Township	<a href="mailto:pttrustee@hotmail.com">pttrustee@hotmail.com</a>
Brandi	Schorey	Anthem Medicaid	<a href="mailto:brandi.schorey@anthem.com">brandi.schorey@anthem.com</a>
Christina	Hogg	Chandler Place	<a href="mailto:chogg@chandlerplaceseniorliving.com">chogg@chandlerplaceseniorliving.com</a>
Paige	Hamilton	Iris Family Service	<a href="mailto:phamilton@irisfamily.org">phamilton@irisfamily.org</a>
Vanessa	Kurr	St. Martin Healthcare	<a href="mailto:vkarr@smhcin.org">vkarr@smhcin.org</a>
Kaitlyn	Shidler	Easternseals Northern IN	<a href="mailto:kaitlyn.shidler@eastersealsni.org">kaitlyn.shidler@eastersealsni.org</a>
Starch	Duell	Easternseals Northern IN	<a href="mailto:sduell@esarc.org">sduell@esarc.org</a>
Raistlyn	Lehman	BrightPoint	<a href="mailto:raistlynlehman@mybrightpoint.org">raistlynlehman@mybrightpoint.org</a>
Jesse	Streets	WorkOne	<a href="mailto:jstreets@workonene.org">jstreets@workonene.org</a>
Silby	Kays	SCCF	<a href="mailto:skays@steubenfoundation.org">skays@steubenfoundation.org</a>
Stephanie	Young	FCS Head Start	<a href="mailto:stephanie.young@vistulahs.org">stephanie.young@vistulahs.org</a>
Dana	Stanley	Purdue Extension	<a href="mailto:dlstanely@purdue.edu">dlstanely@purdue.edu</a>
Melissa	Higbee	FYCO Inc	<a href="mailto:melissa@hopehousefyco.org">melissa@hopehousefyco.org</a>
Jackie	Christman	Impact	<a href="mailto:jchristman@impactinstitute.net">jchristman@impactinstitute.net</a>
Lisa	Eisinger	Fremont Public Library	<a href="mailto:leisinger@fremont.lib.in.us">leisinger@fremont.lib.in.us</a>
Denise	Hughes	AIHS	<a href="mailto:dhughes@agingihs.org">dhughes@agingihs.org</a>
Heather	Booher	Turning Point of Steuben	<a href="mailto:director@turningpointsteuben.org">director@turningpointsteuben.org</a>
Carmyn	Hotell	SCCF	<a href="mailto:chotell@steubenfoundation.org">chotell@steubenfoundation.org</a>
Lee	Greennameyer	SCENA	<a href="mailto:emergencymanagement@co.steuben.in.us">emergencymanagement@co.steuben.in.us</a>
Debbie	Hamilton	Children First Center	<a href="mailto:dhamilton@childrenfirstcenter.org">dhamilton@childrenfirstcenter.org</a>
Khelly	Adams	Angola Main Street	<a href="mailto:director@downtownangolaorg">director@downtownangolaorg</a>

## Steuben County Focus Group Comments

### August 26th Noon Meeting

#### **Strengths (priorities highlighted)**

- Satellite opportunities
- Cancer care center
- **Bike paths**
- Job opportunities
- Multi-family housing
- Vibrant university
- **Churches and faith-based organizations**
- Low industrial pollution
- **State Park**
- Pleasant Township Trustee Leslie Hall
- High school fire and rescue program
- New park
- School system
- **Lakes**
- Food pantries
- **Tourism**
- Summer camps
- People and commitment to community
- Angola Performing Arts Academy
- Wraparound services
- Faith-based emergency funds
- Purdue Extension
- Holistic care, supported by the hospital
- Independent EMS
- Proactive Health Department
- Community Foundation
- Pediatric care and access at Cameron Health
- 4C Transitional Living
- Libraries
- Farmers markets
- Summer programs for kids
- Income-based housing
- Turning Point Homeless Shelter
- **Trine University**
- Civic partnerships
- Crisis Intervention Training
- Montessori school

- Trine nursing program and the Simulation Lab
- Proximity to metropolitan areas
- Tripled the number of high school health science participants
- Responsive community leaders
- Birthing center
- Promised Land services for disabled individuals
- Law enforcement officers and agencies
- Heritage Club for seniors
- Community events and celebrations
- YMCA
- Lots of health professionals
- Youth sports
- Early learning center
- Outdoor recreation
- Independent local hospital
- Telehealth
- Innovation Center
- North Lakes Skilled Nursing Facility
- Arts Programs

#### **Challenges/Needs (priorities highlighted)**

- Emergency shelter
- Dialysis
- Dentistry
- Insurance doesn't always apply to local providers
- Parking
- High volume of traffic
- Infrastructure expansions
- Indoor playground/recreation/entertainment spaces
- Food cost/affordability
- Accessible Internet
- Cell phone service
- Healthcare costs
- Substance Use Disorder
- Communication and integration of available services
- Animal control
- Data sharing and availability
- Skilled trades education
- Work ethic
- Parenting
- Food/nutrition/cooking education
- Lots of fast food

- OT and PT; have some, but need more
- Child specialties
- Workforce for first responders
- Independent Radiology
- No questions asked services for unhoused population
- Level 1 and Level 2 trauma facilities
- Flooding (infrastructure)
- Food insecurity
- NIPSCO
- School attendance; parental involvement; accountability
- Youth development; afterschool programs and services
- Poverty, especially intergenerational
- Tourists strain resources in summer
- Employee retention
- Limited translation and navigation services for non-English speakers
- Resources always seem directed at tourists, not locals
- Lack of dental and health insurance
- Jobs for special needs individuals
- Ambulance services; utilized by non-emergencies
- Transportation
- Housing costs
- Childcare
- Sidewalks – more and more quality for existing
- Brain drain – locals and Trine graduates; few young professionals
- Providers that accept Medicaid – primary, pediatric, dentistry
- Low number of holistic providers
- Geriatric care and coordination
- Racism; lack of understanding of other races and cultures

#### **Traits/Values (priorities highlighted)**

- Support each other; neighborly
- Safety
- Lakes
- Trine University
- Sports
- Children
- Charitable
- Animals
- Faith
- Hardworking
- Family agriculture and farms
- Family

- Small business
- Rural
- Tourism
- Hunting
- Community-minded
- Community events
- Closeknit

### **August 26th 5:30 p.m. Meeting**

#### **Strengths (priorities highlighted)**

- Free yoga classes in the park
- Friendly, professional hospital staff
- Transportation and school buses
- Church and faith group support; mass in Spanish
- Friendly people
- Low-cost clinic
- Tranquility and security
- Job opportunities
- English class
- Safe parks and outdoor recreation
- Translation services on tablets at the hospital
- Community events
- Calm, rural
- Library
- Clean, modern hospital

#### **Challenges/Needs (priorities highlighted)**

- Racism; cultural understanding
- DMV in Angola is challenging
- Education on utilizing insurance
- Finding Primary Care Providers that speak Spanish fluently; can understand health-specific language
- Marketing existing services
- IDs regardless of status
- Translation services for medical terminology
- Cost of healthcare
- Healthcare navigation
- Understanding the American healthcare system
- Need free health fairs
- Fear of current political climate/policies
- Lack of health education

### **Traits/Values (priorities highlighted)**

- Security
- Tranquility
- Opportunities
- Faith leaders' support
- Inclusion and acceptance from the community
- Community
- Educational opportunities like English classes

### **August 27th Noon Meeting**

### **Strengths (priorities highlighted)**

- Collaboration
- Case management
- Local resources without having to travel
- Low-income clinics
- State parks
- New Sheets Park
- Food assistance
- Community events
- Senior expos
- Health fairs
- Great Interagency group
- Library – especially continuing education offerings
- Community Foundation
- Growing international community
- Trine University
- Volunteerism
- Access to health care
- YMCA
- WIC
- Low unemployment
- TJ Maxx is coming
- Crisis response
- Purdue Extension
- 4-H
- Health department
- Steuben County Trails
- Updated Cameron Hospital
- Birthing Center
- Collaboration between high school and hospital

- **Tourism and outdoor recreation**

- Sports
- Law enforcement and first responders
- Council on Aging
- Faith-based youth groups
- Blood drives
- Access to adult education
- Recovery resources
- Mental Health
- Care Portal
- Healthy restaurant options
- Head Start – including family services
- Literacy program after school
- CASAs
- Rotary Club
- Performing arts
- Farmers markets
- Cops With Kids
- Parenting resources

- **Compassion Pregnancy Center & STD Clinic**

- Cancer Center
- Therapy dogs
- Nursing homes and rehab
- Low-income housing
- Scouting community
- School involvement

**Challenges/Needs (priorities highlighted)**

- **Transportation – including sidewalk infrastructure**
- **Affordable housing**
- **Funding**
- **Affordable childcare for all shifts**
- **Aging population; not enough young families; brain drain**
- Cultural awareness
- Assisted living for all income levels
- In-home senior services
- Addition/Substance Use services
- Bilingual services
- Local placement for juvenile offenders
- Indoor recreation options
- Dementia services
- Geriatric psych services

- In-home medical services
- Preventative women's health services
- Sedation dentistry
- Access to dentistry
- Crisis Intervention and follow up
- Connected trails and sidewalks
- Homelessness
- Preventative Mental Health services
- Eviction prevention help
- Affordable legal services
- Unique, local, wraparound therapies
- At-risk children are often hidden
- More OB
- Underpaid and understaffed schools
- Providers that take Medicaid
- Employment for felons
- Affordable higher education and trade schools
- Stigma to accessing health care and human services
- Emergency shelters
- Apprenticeships
- Safe child exchange/domestic violence
- Cost of living
- Stagnant wages
- Food prices
- Cost of rent
- Silos and reluctance to partner between some organizations
- Home-based case management/service navigators to walk people through resources and processes
- Marketing and communication of existing resources/services
- Limited afterschool programs
- More providers needed across the board

#### **Traits/Values (priorities highlighted)**

- Outdoor recreation
- Collaboration
- Family values
- Kindness, generosity, welcoming, community
- Small town feel
- History
- Education
- Self-reliance
- Pride

- Conservative
- Innovation
- Arts & Humanities
- Patriotism
- Dedication

### **Prioritized List from Focus Groups**

- Healthcare access, affordability, and navigation
- Transportation, including infrastructure
- Housing/homelessness
- Childcare and youth development/education
- Cultural awareness, racism, and language barriers
- Substance use and mental health
- Cost of living
- Indoor recreation opportunities